

From: Kitkhan@aol.com@inetgw
To: Microsoft ATR
Date: 1/3/02 4:45pm
Subject: Microsoft settlement

Will you people please do whatever it takes to settle the Microsoft litigation so that technology can continue to march forward in the 21st century. Four years ago I paid \$79.00 for Windows. Today I bought my 4th copy of TurboTax by Quicken - Total cost in 4 years = \$160.00. I consider Windows a huge consumer advantage when I can perform multiple tasks vs. TurboTax, double the money, for a limited capability. I do not believe you should open a case on Quicken, but any idiot who says Microsoft has not been consumer friendly is simply misinformed.

Walter Strain